

Studs & Divas Pet Salon

Client information sheet

Client name: _____ Dog Breed(s): _____ Age: _____
Pet parent(s) name: _____
Address: _____ Phone #: _____
Email: _____
Gender: _____ Birthday: _____
Spayed/Neutered? Yes or No Last rabies shot: _____ Allergies: _____
Ok to give treats? Yes or No
Ok to use photos online? Yes or No
Last groom? _____
Any history of aggression towards a groomer? _____
Prone to any seizures, illness etc? if so, please list: _____
How did you hear about Studs & Divas Pet Salon? _____

Grooming Salon release

We appreciate you reviewing our grooming salon release form thoroughly. You are entitled to a copy of your own; if you would like one, please advise and a copy will be made for you by pick up.

Your pet is very important to us. At Studs & Divas Pet Salon we would like to ensure you that every effort will be made to make your pet's grooming experience as safe, relaxing and pleasant as possible. Safety comes first for everyone. People as well as the animals, during the grooming process.

HEALTH MEDICAL PROBLEMS

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the pet's owner upon signing this contract/agreement. **Pet owner's initials:** _____

ACCIDENTS

Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quickening of nails, etc. In most cases this can happen when an animal is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If our grooming staff feels it is serious, and the owner is not on-site or readily available, we will seek immediate veterinary care for your pet with our neighbor animal hospital. **Pet owner's initials:** _____

VETERINARIAN AUTHORIZATION MEDICAL EMERGENCIES

This release gives Studs & Divas Pet Salon full authorization to seek medical treatment from our neighbor animal hospital, in the case of any medical emergencies while in the care of Studs & Divas Pet Salon. **Pet owner's initials:** _____

CURRENT VACCINATIONS

Any new puppy clients being serviced in our salon must be up to date on all puppy vaccinations. Adult/Senior dogs must be current on Rabies. **Pet owner's initials:** _____

FLEAS/TICKS

Studs & Divas Pet Salon strives to be a flea-free salon. If fleas are discovered on your pet, they will be given a flea bath at your expense \$10-\$20 depending on the size of dog. Ticks discovered during grooming will be removed and you will be notified if any are found. **Pet owner's initials:** _____

DANGEROUS OR AGGRESSIVE ANIMALS-REFUSAL OF SERVICE

Studs & Divas Pet Salon has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Studs & Divas Pet Salon has the right to refuse grooming and client will be charged a grooming fee (for what has been done up until that point) **Pet owner's initials:** _____

USE OF MUZZLES

Muzzling does not harm your pet and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If your pet still acts in a way that is dangerous, Studs & Divas Pet Salon has the right to stop grooming services at any time and a service fee will be collected. We do NOT muzzle unless your pet gives us a reason to. Other methods are used to calm your pet, muzzling is a last resort. **Pet owner's initials:** _____

INTERRUPTIONS DURING GROOMING SERVICES

For the safety of the animals being groomed, as well as the professional pet groomer, it is asked that you do not interrupt the groomer during grooming. Every effort will be made to ensure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. After dropping your pet off, please do not stop back in the salon until you have received a phone call from us that your pet is ready. If you have any questions after, drop off, please call us. **Pet owner's initials:** _____

MATTED COATS

Animals with severely matted coats require extra attention. Mats in an animal's coat grow tight and can ultimately damage and tear the animal's skin. Which provides a breeding ground for parasite infestations. Studs & Divas Pet Salon will not cause serious or undue stress to your pet by dematting. Mats can be very difficult to remove and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, hematomas, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-6 weeks. If you pet needs to be shaved to remove matting, by signing below you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process; it is time consuming and causes extra wear and tear on grooming equipment. We are happy to direct you to more information about mats. **Pet owner's initials:** _____

CANCELLATIONS

Because we book on an hourly bases and cancellations can leave an empty block in the schedule that could have otherwise **Pet owner's initials:** _____

PAYMENTS

Payment is due at the time of pick-up. We accept cash or E-transfer at studsanddivaspetsalon@gmail.com **Pet owner's initials:** _____

SATISFACTION

Your satisfaction Is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment.

I have reviewed this service contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Studs & Divas Pet Salon to accept telephone reservations for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above.

Signature of pet parent: _____ **Date:** _____

Printed name: _____ **Verified by:** _____

